

TARGET AUDIENCE:	All Trust Personnel
DOCUMENT PURPOSE:	To define the uniform/dress code policy required and expected for Trust Employees.
To be read in conjunction with (identify which internal documents)	

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CONSULTATION		
	Committee/Group	Date
Consultation	HR Policy Group	May 2018
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# **ELHT Uniform/Dress Code Policy**

## 1. Policy Statement

It is the Policy of East Lancashire Hospitals NHS Trust that all front line and support staff comply with the corporate identity, which along with their identity badges, will ensure that all staff are easily recognisable by patients and members of the public. In clinical areas this also promotes confidence in safe clinical practice (e.g. prevention of infection/MRSA etc). Therefore when a uniform is issued it must be properly worn at all times whilst on duty.

This Policy applies to all Trust employees including contracted-out groups, volunteers, pre and post-registration students and work experience students. Temporary staff can reasonably be expected to meet the same basic standards.

It is not possible or desirable to be totally prescriptive across the wide range of staff groups and work situations. It is expected that managers will apply commonsense in applying the guidelines within the Dress Code Policy, depending on the specific circumstances. Managers will also need to lead by example, especially those in clinical areas. However, it is expected that the purpose and principles of the Policy will be met in full.

## 2. Rationale of Policy

East Lancashire Hospitals NHS Trust (ELHT) is a public service organisation which serves the public and is necessarily concerned with health, patient care, safety, hygiene and business. It is the Trust Policy that each employees personal appearance, dress, grooming and hygiene should be appropriate to the work situation.

Employees at all times are expected to present a professional, business like image. Acceptable personal appearance, dress, grooming and hygiene are an ongoing requirement of employment with ELHT.

Employees at all levels and positions are representatives of ELHT and, therefore their personal appearance affect both the public impression of the hospital and staff morale.

The purpose of introducing the dress code is as follows:-

- 1. To present a professional, business like appearance for patients, relatives, carers and members of the public that promotes confidence in services.
- 2. To promote a positive working environment and limit distractions caused by inappropriate dress or personal hygiene.
- 3. To ensure employee safety whilst at work and enhance patient safety.

# 3. Scope of the Policy

- 3.1. This policy applies to all staff.
- 3.2. Uniforms/ protective clothing are provided by the Trust for those members of staff who are required to wear uniform in the course of their duties.
- 3.3. Uniforms are required to be worn in all clinical areas, apart from those areas where specialist protective clothing is a necessity or where non-uniform clothes are approved.
- 3.4. Staff must wear their uniform and ID Badge within the hospital grounds and premises and should not, wear their uniform and ID Badge in public places such as supermarkets, shops etc. Whilst off the hospital site, appropriate clothing should be worn to cover the uniform e.g. coat, jumper, cardigan.
- 3.5 The allocated uniform must be worn at all times when on duty including nights and weekends. No other personal clothing should be visible.
- 3.6 Apart from the underlying aim of cultivating a positive and professional image of staff, there are specific principles to the dress code:
  - i) to avoid unintentional injury to patients
  - ii) to reduce risk of cross-infection
  - iii) to reduce likelihood of injury to staff
  - iv) to avoid offence to people with different cultures, values or beliefs
- 3.7 Personal appearance, dress, grooming and hygiene

ITEM	ACCEPTABLE	UNACCEPTABLE
Uniform (where worn)	Trust wide uniform in good state of repair, clean, ironed with correct epaulette in the right size and length	Creased, or dirty uniform, ill fitting uniform
Clothing - General	Clothing that is clean, neat, ironed, in good repair and the right size	Clothing that is dirty, creased, faded, torn or noticeably worn
	Appropriate underwear, not visible through outer clothes	Clothing that is too tight, too loose, low cut, see through or otherwise distracting
	Business attire	Clothing that exposes the
0	Smart casual attire	midriff
General clothing		<ul> <li>Undergarments that are revealing or do not</li> </ul>
Clothing		compliment outer clothing
		e.g. black underwear under a white tunic
		Necklines which do not allow

ITEM	ACCEPTABLE	UNACCEPTABLE
		for modesty whilst performing ones job.
		Dress/suit lengths which do not allow for modesty whilst performing your role
		• Jeans
		Tracksuits
Sleeves	Short sleeves which stop at or above the elbow, when worn in a clinical area	Sleeves covering any part of the forearm, when worn in a clinical area.
		<ul> <li>Loose and dangling sleeves which may compromise infection control policy</li> </ul>
Name Badge	Worn at all times in an upright readable position	Absence of name badge
	with name and photograph visible	Neck tapes other than NHS
		Worn in a place this is hard
	Must be worn with clip provided for staff working in	to read
	a clinical area or NHS neck tape	Stickers or pins attached to badges obscuring clarity
	To comply with health and safety requirements in some departments these will not be worn at the work base.	
Hair	Clean, groomed and arranged so that it does not interfere with the	Unkempt hair, regardless of length
	performance of duties	Extreme hairstyles –     asymmetrical shaving of the
	Long hair is tied back and away from the face and	head without medical reason
	secured with modest bands and clips. Very long hair must be secured so that it	Extremes of hair colour which are unnatural
	cannot fall forward over the shoulder.	<ul> <li>Large bows, slides or bands to hold hair in place, or any sharp object.</li> </ul>
	Hair is held securely off the face so that it does not need to be swept back regularly, potentially compromising hand hygiene	
Neck and	As part of a required uniform	Hats, caps or scarves for

ITEM	ACCEPTABLE	UNACCEPTABLE
headwear	for infection control and	fashion purposes.
	hygiene reasons.	
		A long scarf in clinical areas,
	Safety headwear	which may compromise
	Far madical reserve	infection control policy
	For medical reasons	A dending neak tip in alinical
	Modest religious or cultural	A dangling neck tie in clinical areas, which may
	headwear	compromise infection control
	aaa.	policy
	A scarf tucked in to the collar.	
	A bow tie	
<b>F</b>		
Footwear	Closed toe shoes must be worn in clinical areas at all	Open toe shoes/sandals in clinical areas
	times	Cillical areas
	unies	Dirty, scuffed footwear in
	Shoes must be clean and	poor state of repair
	polished	·
		<ul> <li>Training shoes with stripes,</li> </ul>
	Shoe colour to match	flashes or heel lights
	uniform black or navy blue	
	. Class/Sandala as narmitted	• Crocs
	<ul> <li>Clogs/Sandals as permitted by departmental policy only</li> </ul>	
	(eg theatres).	
	(og modnos).	
	Open toe shoes in non-	
	clinical appropriate settings	
	Low heel height in clinical	
	areas	
	Re-enforced footwear with	
	toe caps where indicated	
	los sapo miero maioatoa	
	Black training shoes only	
Socks/Hosiery	Plain black or navy blue	Novelty socks whilst in
	socks when in Trust uniform	Uniform
	. Hadamata samaParata (Pr	
	Hosiery to compliment outfit	
	Absence of socks or hosiery	
	in hot weather conditions	
Body Art and	Non-visible body art and	Offensive or excessive
Tattoos	tattoos	tattoos which cannot be
		covered at work
	If not covered, tattoos which	
	are non-offensive	

ITEM	ACCEPTABLE	UNACCEPTABLE
	Marks for religious or	
	cultural reasons	
Body Piercings	No visible body piercing	<ul> <li>Any visible body piercing</li> </ul>
	ornamentation other than	ornamentation other than
	earrings	earrings.
Make-Up	Tasteful make-up that is	Excessive or extreme make-
	complimentary to natural features	up which may be deemed offensive
	leatures	Offerisive
	Markings for religious or	
	cultural reasons	
	Camouflage make-up for	
	medical reasons	
11-1-10	A	llate and the football and
Hats/Caps	As part of a required uniform, for infection control	Hats or caps for fashion     purposes
	and hygiene reasons	purposes
	and nygione reacons	
	safety head wear	
	when medically indicated	
	a religious or cultural	
	religious or cultural     headwear which must be	
	fully tucked in around the	
	collar bone and not dangling	
Fingernails	clean and trimmed nails that	Dirty, ragged nails
	are not excessive in length	A
	and do not interfere with	Artificial, acrylic gel nails in
	performance of work	clinical areas
	Artificial or polished nails in	Nails of extreme length
	non-clinical areas which do	l same or extreme renigin
	not interfere with	Painted nails either coloured
	performance to work	or clear in clinical areas
		Nails which pose an infection
		control risk
		Chipped or distressed
		polished nails in non-clinical
		areas
Personal	Clean and presentable	Persistent body odour
Hygiene		Ctuana da de serte est
	Use of mild scented  doodgrapts and porfumes in	Strong deodorants and     portumes in clinical areas
	deodorants and perfumes in clinical areas	perfumes in clinical areas
Jewellery	Conservative jewellery that	Carved or sculpted wedding
	reflects a professional	rings

ITEM	ACCEPTABLE	UNACCEPTABLE
	<ul> <li>business like appearance in non-clinical areas.</li> <li>Must compliment clothing</li> <li>In clinical areas plain metal wedding rings</li> <li>Small plain earrings</li> </ul>	<ul> <li>Large looped or hooped earrings</li> <li>Adornments which do not reflect a professional appearance</li> <li>Jewellery pieces which conflict with hand hygiene policy</li> </ul>
Protective Clothing	<ul> <li>Items of issued uniform clothing</li> <li>Plastic aprons for control of infection purposes</li> <li>Theatre attire</li> <li>Other appropriate personal protective equipment issued by the Trust.</li> </ul>	<ul> <li>Not wearing protective clothing where provided and essential to job role</li> <li>Wearing theatre attire outside of theatre areas</li> <li>Incorrect disposal of protective clothing inline with Infection Control Policy</li> </ul>

# 4. Responsibilities

- 4.1. It is the responsibility of all staff to ensure that every effort is made to keep uniforms in good repair and staff must inform their manager when items need replacing / repairing.
- 4.2. It is the responsibility of the ward/department managers, clinical leaders and clinicians to monitor compliance.
- 4.3. A clean uniform must be worn for each shift and laundered in accordance with the guidance issued in conjunction with infection control team.

### 5. Other Issues

#### 5.1. Replacements

Uniforms are designed to last approximately 3 years. If items need to be replaced within the timescale it must be clearly demonstrated that the replacement request is due to an accident or incident at work or fluctuation in stature. If the old uniform has been wilfully damaged or has been altered then the trust may charge for its replacement.

### 5.2. Leaving the Trust

All uniforms or personal protective equipment provided remain the property of the Trust and must be returned when staff leave, along with their identity badge and other Trust property.

Staff should be aware that East Lancashire Hospitals NHS Trust reserves the right to make a deduction from the employee's final salary if all Trust property, including clothing, is not returned.

## 5.3. Alternative Uniforms

On occasions when staff require an alternative uniform, such, as during pregnancy, this should be arranged through their line manager.

## 5.4 Protective Clothing

Protective clothing is provided by the Trust for those members of staff who are required to wear them in the course of their duties.

Personal Protective Equipment includes both the following when they are worn for the protection of Trust employees' health and safety:

- Protective clothing, such as aprons, gloves, hair nets, clothing for adverse weather conditions, gloves, safety footwear, safety helmets, high visibility waistcoats etc.
- Protective equipment such as eye protectors and safety harnesses.
- Face protection to include mouth, nose and eye, in order to protect from splashes from blood, bodily fluids and chemicals.